

# The role played by ECEC in promoting social inclusion of children of immigrant families: the outcomes of a research conducted in Italy, Spain, and Hungary

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SCHOLARONE™ Manuscripts The role played by ECEC in promoting social inclusion of children of immigrant families: the outcomes of a research conducted in Italy, Spain, and Hungary

This paper presents the results of a European survey, entitled "Multicultural Early Childhood Education", carried out between 2017 and 2018 under the Erasmus Plus program, in three Countries: namely, Italy, Spain, and Hungary. The goal was to explore intercultural training needs of Early Childhood Education and Care professionals, in order to make them able to meet the needs of Children from Immigrant, Refugee, and Roma Families, and their families. It was a comparative study about the cultural background of educators, through the analysis of their competences and training needs, with respect to the issue of multiculturalism and interculturality, with a focus on the "good practices" promoted within the educational contexts of partner institutions. The survey was conducted using a semi-structured questionnaire, administered to a sample of educators and pedagogical coordinators working in ECEC services of Florence, Barcelona, and Budapest. The outcomes of the analysis of the data collected has shown that strengthening the relationship between ECEC services and immigrant families represents an important goal, in order to guarantee and promote the integration of children and their families.

Keywords: diversity; Children from Immigrant, Refugee, and Roma Families; intercultural training needs; ECEC services; disadvantage.

## 1. Introduction

European Countries are increasingly marked by a plurality of differences of social, cultural, linguistic, ethnic, religious, etc. In the second half of the 20th century, the historical pluralism related to the evolution of individual Countries generated new forms of cultural hybridisation and contamination (Ceruti, in Callari Galli, Cambi, Id. 2003). While dominating the contemporary global scenario, migration processes are transforming present-day societies, shortening the distances between Continents and Countries, bringing peoples and cultures together, and changing people's lifestyle,

therefore reducing the distance between "us" and "them" (Susi, 1999).

Facing the abovementioned phenomena, pedagogical and educational research has played a central role in identifying models and practices, which might help answer the challenges posed by new social conditions. In time, these models and practices have gradually turned into a field of pedagogical research and intervention, under the name of intercultural education (Damiano, 1999). This discipline emerges not only as a response to specific needs characterising pupils with a migrant background (e.g. maintaining their native language); more than else, it intends to be an educational proposal addressing all pupils: having they an autochthonous or migrant background (Silva, 2005). While crossing school subjects, intercultural education implies a review of school programs and textbooks; moreover, it considers language in its function of communication and as a tool of, and for, cultural identification. It is indeed a matter of a pedagogical perspective, shared by experts at European level now, which is the result of a reflection originated in the Seventies, further developed in response to many demands made by the European Commission and the Council of Europe.

Since then, the European institutions have issued several Directives, Recommendations, and financial lines, aimed at reminding the Member States the need to promote inclusion policies to fight educational poverty and social exclusion (European Commission, 17.2.2011; Id., 2.3.2013; Id., 26.4.2017; Eurostat, 2013; Eurydice, 2009; on this subject, see also Guerin, 2014, and Heckman, 2012). In fact, immigration requires a joint political commitment of all European Countries, calling for a common engagement of institutions and local services (police headquarters, social and health facilities, schools, Early Childhood Education and Care services, etc.) in implementing social cohesion strategies (EC, 2010; 2015; European Commission – General Directorate for Education and Culture, 2016). As from the early 2000s, the European Union has devoted increasing

attention to ECEC, by highlighting its function not only in terms of children's positive development, but also as a sort of "guarantor" in promoting equal educational opportunities for all children, and a full social and cultural inclusion for them and their families as well (European Commission, 8.9.2006; Id., Eacea, Eurydice, and Eurostat, 2014). Indeed, preschool services have been increasingly playing a determining role in socialisation and in integration processes of children and their parents, and – more broadly – of local community as well (European Commission, Eurydice, and Eacea, April 2009; Id. – General Directorate for Justice, 2013). Nowadays, ECEC services have come to reflect our heterogeneous social reality, inasmuch as they welcome an increasing number of children and families with a migration background (Eurostat, 2018; Istat, 2018).

So that ECEC services can really become contexts of social inclusion – especially for children having a migration background, and their families – it is necessary that Early Childhood professionals receive both initial and ongoing training focused on intercultural education (Harte, Facundo, and Stepanek 2017; Silva 2004). In fact, education staff needs specific competences and skills, which would enable them to read the cultural pluralism characterising – through its social, economic, religious, linguistic, and so on – today's ECEC services. Initial training for educators has included intercultural topics into its programs for some time, and intercultural education has become a teaching subject within University courses in Early Childhood Education (Fiorucci, 2011); notwithstanding, a great deal of educators are actually precluded from the possibility to acquire, during their initial training, accurate skills and competences regarding reception of immigrant children and their families. This oversight is further due to the fact that, in many European Countries, educators are not to date required to get an initial education provided by University (i.e. initial training), and, in many cases, not even a continuing professional training (i.e. in-service training). Finally, the situation is underpinned throughout

European Countries by the shortage of an empirical research on educators' needs, focused on their intercultural skills and competences; without this kind of knowledge, it is actually not possible to contribute to identify effective educational strategies in this regard (Silva, 2004; Id., 2008).

From the above, it emerges that the analysis of intercultural training needs of professionals working in ECEC services addressed to the age group 0-3 is of primary importance (Peeters, Sharmahd, 2014). This is precisely the perspective the EU Project entitled "Multicultural Early Childhood Education +" (MECEC+) was based on; hence a summary of the results of the Project is reported herein. The MECEC+ Project was inspired by the idea that intercultural training represents an essential requirement for educators and other childcare professionals; it is actually a priority for them to acquire theoretical and practical tools that may enable them to read today's sociocultural reality, in order to perform their own tasks and functions as best they can (Portera, 2014).

# 2. Methods

Training needs of educators have been explored through a semi-structured questionnaire model, with multiple choice and open-ended questions, drafted jointly by all Partners. In order to explore educators' training needs on intercultural relationships, before proceeding with the elaboration of this research tool, an exploratory survey on the reference population has been conducted, aimed at collecting information on the contexts the questionnaire is addressed to (Sharmahd, 2012). Subsequently, after having specified research goals (Gattico, in Id., Mantovani, 1998), we defined the areas and the constructs to be investigated, subdividing the questionnaire into six main topics: namely, knowledge of the phenomenon; intercultural training needs; initial training; ongoing training; the

relationship with families; the approach with other "diversities". Then, once the items the survey should be structured in were established, the questions that had to be administered to educators were elaborated; their order of presentation has been based on a funnel succession, therefore passing from general questions to more specific ones, in order to give the respondent the opportunity to focus, think and re-think on the subject of interculturality (Bove, 2009).

A semi-structured questionnaire was created from here, consisting of 31 closed-ended questions (multiple-choice and filter questions), and three open-ended questions. The questionnaire was administered to a sample of educators and pedagogical coordinators working in ECEC services of the Metropolitan areas of Florence, Barcelona, and Budapest. The research carried out preliminarily highlighted the most relevant issues for the training of educational staff (Peeters, Vandenbroeck, 2011) on interculturality; the construction of the questionnaire took into account these indications. Hence, the subject areas investigated were the following: knowledge of the migratory phenomenon, and of refugees, asylum seekers, and minorities; knowledge and skills acquired in initial and ongoing training, with respect to the management of ethnic, linguistic, cultural and religious diversity present in ECEC; the ability to establish positive relationships with children's parents, involving them in ECEC services' life effectively. The questionnaire elaborated was then shared with the other Project Partners, who adapted it to their own contexts. Each Partner then proceeded to carry out the empirical survey, after identifying the sample.

We choose to use an online questionnaire because, if compared to traditional methods, it has many advantages, ensuring:

- a speeder survey management: the timing of the survey is lower than a survey carried out employing traditional methods (such as, for example, ordinary mail, phone, or face-to-face interviews);
- a quick data monitoring and data analysis; execution times are reduced. The opportunity to be able to enter and analyze data just contemporarily to their availability is a fundamental feature of online surveys, which positively affects execution times, by reducing them significantly;
- a reduction in costs: research conducted online has a lower cost, compared to similar surveys carried out employing traditional methods;
- a non-intrusive data-detection: a questionnaire completed online is actually a questionnaire the user decided to respond to, on the request of very few external agents. Therefore, this improves not only the spontaneity of questionnaire replies, but also their fidelity. Furthermore, anonymity allows respondents to be truly themselves, to give their opinions even when inconvenient or 'unpopular';
- the achievement of different targets: thanks to the online administration, it is possible to cover a wide geographical territory.

The outcomes of the analysis of the data collected in the three Partner Countries are synthetically illustrated here below, and some useful indications to educators and pedagogical coordinators will be given, in order to improve the reception of children and the involvement of their families.

#### 3. RESULTS

#### 3.1 The Italian context

As far as the Italian context is concerned, the survey has been conducted in Tuscany. The respondents encompassed by the research are all members of educational services personnel employed by ARCA Social Cooperative (Arca Cooperativa Sociale): most of the interviewed are operating in Florence and its surroundings, as well as in other Tuscan **Municipalities** where ARCA Social Cooperative operates https://www.arcacoop.org/firenze/nido-d-infanzia-asilo-scuola-dell-infanzia-spaziogioco-ludoteche.html, last access: 28.5.2019). The sample of 101 educational workers (Early Childhood educators and pedagogical coordinators) who answered the questionnaire offered sufficient data to draw a number of research findings, also formulating some relevant conclusions and recommendations. The questionnaire replies obtained allowed us to outline the professional profile of educators working in ECEC. In Tuscany, most of educators are women, aged between 18 and 40 years. They usually are full-time employees, with a stable contract. In addition, most of interviewees has a degree in a pedagogical field (Pedagogy, Education, Early Childhood, or equals).

The research was specifically aimed at knowing the involvement of ECEC professionals with Children from Immigrant, Refugee, and Roma Families (CIRRF), as categories usually perceived as "diverse". In this context, more than half of the interviewed (57,4%) answered to be not much familiar with the condition of CIRRF present in the territory they are working in. Nevertheless, in front of such a situation, it is interesting to observe that a half of the personnel interviewed (49,5%) believe to be aware of the immigrant parents' needs, though not sufficiently.

It is also interesting to know that, regarding the necessary intercultural and educational tools for receiving CIRRF and their families, only few educators (4%) maintain to have that kind of skills, and 68,3% feel like having them, but not sufficiently.

In light of these facts, most of the interviewed (58,4%) state to need for an intercultural training that could help them better meet the needs of immigrant children and their families. The areas in which they do feel a particular lack of intercultural skills to manage them better are daily routines (change, sleep, lunch, etc.), structured activities, free play, and managing of the relationships with parents. Several educators said that they really "feel the need for an intercultural training" (17%), in relationship with families and in managing it. They said that the actions that could improve the relationship between their educational services and immigrant families should be preferably aimed at arranging (group and individual) meetings: meetings on the most significant educational issues (42%); among parents (37%); aimed at facing specific problems of each class (9%); including systematic individual parent-teacher talks (25%). Aside from the questionnaire replies, some respondents added: meetings aimed at combating judgments and prejudices; improving communication; organizing intercultural events with the participations of everyone (children, parents, grandparents, and educators); cultural mediation; translating documents and information. As it emerges from those last statements, educators generally think that there is a need for a linguistic-cultural mediation service; moreover, they guess that it would be important to translate the documentation and information sent by educational services to families also into the languages of immigrant parents.

Regarding communication and dialogue between services and educators, some respondents answered that, according to them, families perceive ECEC services as important services for their children, and for them as well. Educational services are actually seen as safe and welcoming places, in which their children can be looked after; as contexts offering useful time to children, to be spent with people taking care of them; as spaces offering the possibility to share and exchange experiences with other children, in a process of common growth. Accordingly, an ECEC service is seen as an opportunity

for integration, of their children and themselves; a "first step" towards integration into the hosting society; a community, based on aggregation, hospitality, and involvement, offering the possibility to establish and enjoying new friendships; a place where children can reciprocally socialize, while learning other language(s); a possibility for promoting integration of CIRRF (both children and families) while helping all of them to valorize their own culture; last but not least, a resource helping children to improve the potential of their inclusion into the mainstream society.

In conclusion, the presence of CIRRF and their parents in ECEC services puts all professionals in front of new duties and unseen challenges, which go well beyond the welcoming practices in educational services (Urban, Vandenbroeck, Van Laere, Lazzari, Peeters, 2012). What is required of educators and pedagogical coordinators – and in general to all educational staff – is to start a renovation process that invests both the educational plane and the one of the relationships with the families. This process therefore aims at promoting the full inclusion of the "children of immigration" (Colombo, Leonini, Rebughini, 2009).

#### 3.2 The Catalan context

The questionnaire was sent online to different Regions in Catalonia (namely, Bages, Solsonès, Anoia, Barcelonès, Segarra, Vallès Occidental, Baix Llobregat, Segrià, Berguedà, Moianès). The questionnaire was sent to 67 educators working in 280 ECEC centers addressed to the age group 0-3 in Catalonia. The questionnaire replies provided by educators give relevant information, which makes possible to reflect on some aspects that might be relevant when tackling diversity in Catalan nurseries.

The first aspect emerged, regarding CIRRF's families and intercultural education initiatives, is educators' awareness of the fact that they feel like they do not know enough about how to effectively deal with cultural diversity, intercultural education, and/or how to meet families' needs. It can also be observed a positive response in their willingness to learn more on intercultural approach. Moreover, the great majority of educators is aware that CIRRF and their families suffer from prejudices. Over 50% of educators considers that the current pluralism does not represent a real problem in the daily life of services; instead, the other half seems to be aware that it does (46,7% "not much"; 11% replies "no"; 37%, "quite", and 4,8%, "yes"). Besides, there seem to be still some unresolved aspects between the (CIRRF' and non-CIRRF's) families, and between CIRRF's families and educators.

As regards the question: "in your opinion, which type of relations do establish between local children and those children born in other Countries?", most of educators replies to question 22 "excellent" (37%), or "very good" (32,2%; 19,3% replied "quite good"). However, when the same question is asked on the subject of the relationships between autochthonous and non-autochthonous families (rather than children, as in question 21), a majority of educators guesses the relationships "excellent", or "very good". This actually highlights how pluralism in educational contexts does affect some internal relationships between adults, even though replies do not seem very dramatic at first glance (even though, making a comparison with question 21, these subtle differences emerge). The replies to the question: "do you consider that there are relational difficulties between educators and CIRRF's families?" reinforce the impression that there are still some unresolved issues in educators-CIRRF's families relationships); thus, although 50 % replies "no"; 35,4% replies "yes, on both sides"; 8% "felt by the educators", and 6,4% "felt by families". Concerning the question: "in an affirmative case, what type of actions

could improve the relations between the educative services and families?", educators believe that, to effectively cope with these problems, more meetings and different types of activities addressed to parents ought to be planned. Also most of them replies that a linguistic and cultural mediation with families is sometimes necessary (72,6%; 24,2% replies "always").

Besides what stated above, most educators is aware that CIRRF's families typically attend the meetings (60%); if it is not, they reply that maybe is due to: work-related reasons (24,2%); a lack of understanding of the language (22,6%); the fact that families do not consider their participation important (22,3%). Besides, to the question: "your service organizes meetings and lifelong learning sessions on interculturality addressed to families?", 69,3% answered "no"; conversely, 24,2% replies "yes, from time to time". This poses a problem, because this lack of training on intercultural topics may lead educators to ignore some relevant aspects concerning their own cultural role and impact (for example, by accidentally promoting, as "cultural agents", values conflicting with those of CIRRF). They would also probably have an insufficient awareness of more interculturally respectful (and useful) strategies to communicate with CIRRF and their families.

Specifically regarding the difficulties that might arise within the relationships between educators and families, a majority of educators (45,2%) believe that they are linguistic; 20,9% that they are due to cultural obstacles; 14,5%, economical. Anyway, we must point out that, in order to correctly read these data, we have to consider that, in Catalonia, the number of speaking Spanish CIRRF can vary greatly (Benito, Gonzalez, 2007). Anyway, concerning the fact that most educators show to be aware of not having sufficient knowledge about intercultural education and relationships, their interpretation that the possible difficulties are linguistic sometimes might be a misinterpretation of what

actually occurs. Indeed, these problems may be instead due to economic circumstances of CIRRF's families, or cultural differences: for example, some situations may be due to a cultural misunderstanding.

## 3.3 The Hungarian context

The questionnaire has been submitted online to 97 professionals working in Early Childhood Education and Care services run by the JEB (ECEC services in Józsefváros, Budapest). ELTE University Budapest and JEB adapted some questions on the basis of the particular local context the questionnaire was distributed. The questionnaire was sent to the ECEC services located in the 8th district in Budapest.

In order to show its results, we would like to highlight the following aspects. The educational services involved welcome many CIRRF. It therefore seems appropriate to reflect on the ideas that educators may have regarding these children and their families, which in Hungary are at high risk from social exclusion. Hungarian educators feel quite confident about their knowledge, educational approaches, and ability to promote integration of children with a diverse cultural background; anyway, most educators feel the need to expand their knowledge, especially in structured activities and routines. They also suggest that, in carrying out structured activities, it would be needed to "incorporate" the tools provided by art education to reduce differences, therefore mitigating disadvantage. Besides, it would be useful to learn about different cultures; to present visual techniques, from different cultures; to propose storytelling, poems, fairy tales, and folktales of different cultures; to sing in different languages.

Regarding CIRRFs' families, research stressed the need for strengthening cooperation between parents and educators. ECEC professionals do not have enough

skills to include, and to work, according to an intercultural perspective, in everyday situation. A lack of "visions" by educational teams to deal with intercultural situation and with culturally diverse families and children also emerges. Concerning the question: "are you familiar with the condition of immigrant, refugee and/or Roma families present in the territory you are working in?", most Hungarian educators claim that they have got all necessary intercultural education working methods (37,50%); anyway, there is a tendency to consider immigrant families only as families with low socioeconomic status.

The results of the questionnaire show how urgent the need for being able to explain to educators, from a pedagogical point of view, that intercultural education ought to be applied independently of whether there are problems, or not, and independently of whether there are foreign families/children, or not, is. It also emerged that some difficulties, for educators, in getting tools and skills to effectively deal with CIRRF. According to the replies, Hungarian educators think that professional training is crucial to effectively approach and manage "diversity" in educational contexts.

We can therefore conclude that there are no areas that could really be considered satisfactory (more than 75%): the results stress the presence of significant, even urgent, training needs across all areas. Educators, at international level, have almost universally acknowledged the importance of establishing good relationships with families, also encouraging their involvement in ECEC services' daily life. The way these relationships are conceptualized and put into practice, however, varies greatly depending in the contexts, and it is "shaped" by the history and the traditions of ECEC in particular contexts, such as national and local pedagogies, which are underpinned by a different concept of "childhood", of the "child", and of ECEC professionals as well. Moreover, we also must consider those ideologies linked to early education and family, such as what

the purpose of early education is, how children grow, what is best for them, and what a "good family" is (Kang et al., 2017).

## 4. Conclusions

This paper shows the most relevant outcomes of the European survey conducted in Italy, Spain, and Hungary, focused on Early Childhood Education and Care professionals' training needs. In the survey, we aimed at discovering what they need to close the gaps they experience when it comes to the needs of Children from Immigrant, Refugee, and Roma Families (CIRRF). The comparative study employed a semi-structured questionnaire, adapted according to the different contexts, therefore used in all Countries involved in the Project. According to the goal of the study, several conclusions emerge from the analysis of the data collected. The response rate provides sufficient data to formulate relevant conclusions and a practical guidance.

First, it is important to emphasize some findings of the research population participating the survey. All respondents are in-service professionals of ECEC services (265: 87 in Hungary-Budapest, 101 in Italy-Tuscany, and 67 in Spain-Catalonia), both teachers and coordinating staff. The data showed that the distribution of staff by experience was different and uneven across the three institutions participating the research. In addition, the results shows a significant number of new staff members due to retirements of older staff. There can or cannot be a connection between the findings about age and experience as ECEC professional, and training needs, nevertheless in this research they are the current group of educators and coordinators.

From the analysis of the data emerges that the element that many respondents, in all three Countries, indicate to feel is the need of a specific training on working with "diversity". Moreover, the data shows that, within educators, different levels of intercultural knowledge are experienced. As the Italian example shows how almost half (49,5%) of the responding professionals believe to be not as fully aware of the immigrant parents' needs. It also demonstrates how the need for intercultural training is not only limited to the daily routine and childcare activity, but also within the relationship with parents.

Regarding Early Childhood professionals' training needs, some respondents replied what the "right" tools and methods are supposed to be, in order to identify educators' training needs. Conversely, others described the tools and methods used to this purpose, within their services. According to the format of the training, the Early Childhood professionals therefore consider different learning organization methods useful. Approaches such as fighting prejudices, training on communication, planning intercultural events, translating information and cultural mediation were suggested. Many of them aiming at effectively managing ethnic, linguistic, cultural, and religious diversity present in ECEC services, and at establishing a positive relationship with children's parents, also involving them.

Hence, the comparative study carried out in Italy, Hungary, and Spain underlines that (out of the analysis of skills and training needs, with respect to the issues of multiculturalism and interculturality, and focusing on the "good practices" promoted in partner institutions' educational contexts) the long-term aim is to improve the inclusion of children in disadvantaged contexts, through the development of knowledge, skills, and attitudes useful to ensure equal opportunities in the subsequent school pathway, having a positive impact on the development of all children and their families as well.

## 5. Debate

Research on the topics of "diversity" and interculturality needs shows that ECEC services represent privileged contexts where putting into practice social inclusion praxis, not only addressed to children, but also to their parents (Picchio, Mayer, 2019). However, it is necessary for ECEC staff to get a solid knowledge of the social and cultural reality of children's families, and specific intercultural educational skills, useful to work with these children and their families. Although ECEC services find themselves heterogeneous for both linguistic and ethnic-cultural reasons, their educational staff actually is often lacking those skills necessary to identify and understand the specific needs of such users, therefore proposing effective actions to meet them. Our research has actually confirmed this lack in Partner Countries, also showing ECEC staff is aware of this.

On the other hand, the question of the inclusion of immigrant children and their families cannot be seen as an emergency issue, to be answered on an occasional basis; on the contrary, it must be addressed acting upon stable models and educational practices, founded on the awareness that the social reality is physiologically ever changing (Suarez-Orozco, Qin-Hilliard, 2004). The work of ECEC educators thus becomes more challenging, since it requires the knowledge of the reality of the families that inhabit the territory they operate in; the ability to revise one own interpretative patterns of cultural differences, sometimes modifying their organizational modalities and educational practices.

Hence the importance of knowing the social context children with a migration background and their parents, also to better understand the point of view of mothers and fathers, their educational styles, etc. A training based on the principles of interculturality is therefore needed: a training which could provide educators with the ability to interpret the needs of parents with a background of migration; to suspend judgment on them, at the

same time acquiring and putting into practice effective communicative skills; in a word, a professional training in intercultural education, focused on those approaches and methodologies useful to interact with children with a "diverse" social, cultural, and linguistic background.

## **Notes (Abbreviations)**

- **CIRRF:** Children from Immigrant, Refugee, and Roma Families.
- ECEC: Early Childhood Education and Care
- MECEC: Multicultural Early Childhood Education and Care

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